



Eternity Ceramic Coating

Eligible Vehicles

Prizm Eternity Ceramic Coating applies to passenger vehicles with a factory clear coated paint finish that are no more than five years old based on their manufacturing date.

Coverage Duration

Prizm Eternity Ceramic Coating offers coverage for 10 Years as long as the annual service requirements are fulfilled. Failure to complete the annual service within the specified timeframe will result in a loss of coverage.

Coating Benefits

Improved level of gloss, extremely hydrophobic, slickness to prevent dirt/dust sticking to the paint

General Conditions

- Warranty coverage is only valid if Prizm Eternity Ceramic Coating has been installed by an approved applicator and possesses a tax receipt as proof of purchase.
- The vehicle must remain registered for road use within Australia at all times.
- Warranty is only applicable to vehicles registered as passenger vehicles; commercial vehicles of any kind are not covered.
- In the event of damage or repairs to the coated surface (e.g., accident repair), the vehicle must be taken to an approved applicator for re-treatment within 45 days, at the owner's or insurer's expense.
- The warranty is specific to the vehicle owner at the time of application and is non-transferable.
- If a product reapplication is required (e.g., due to a vehicle accident), you or your insurer will be responsible for a reapplication fee determined by the approved applicator.
- Regular maintenance and washing of the vehicle's exterior paint, following Prizm Coating recommendations, are required to prevent contamination buildup (Fortnightly or Monthly at minimum).
- Any warranty concerns must be addressed by returning the vehicle to the original approved applicator. If the applicator is no longer in business or you have moved out of the area, you must obtain approval from Prizm Coatings before seeking services from another approved applicator.

Exclusions

- Coverage does not apply if the owner is found to be careless, negligent, or fails to maintain the exterior painted surface correctly.
- Pre-existing damage to the painted surface is not covered.
- Damage to the coated surface caused by incorrect manual wash techniques, automatic car washes, brushes, or contaminated wash tools, leading to abrasion, or damage caused by a third party not authorised by Prizm Coatings, is excluded.
- If the vehicle is taken to a hand car wash or automatic car wash where brushes & non pH Neutral chemicals have been used
- Excluded damages include swirl marks, marring, scratches, scuffs, scrapes, and chips.
- Waterspots, staining, and etching are not covered.
- Failed clear coat issues such as peeling, hazing, and fading are excluded.
- Excluded damages encompass those caused by collision, accidental damage, vandalism, malicious damage, fire, hail, flood, stones, collision, surface rust, rail dust, physical damage, paint overspray, water spots, or vehicle manufacturer defects, as well as defects that may be covered under a manufacturer's or dealership's protection plan.
- Areas that have not been re-treated within 30 days after a paint repair are excluded from coverage.

Annual Service

- Annual Maintenance service must be performed by an approved applicator within 30 days before or after the day of installation each year.
- Failure to complete the annual service within the required timeframe will result in loss of coverage.
- A fee determined by the approved applicator will be charged for the Annual Service, which includes an exterior wash, decontamination, and inspection.

How to Maintain Your Vehicle

- Weekly, Fortnightly or Monthly maintenance wash to prevent contamination build up.
- Use only pH Neutral Shampoo & Snow Foam when washing vehicle, failure to do so will result in damaging the coating.
- Use only Microfiber towels & mitts when washing to prevent swirls & scratches.
- Apply products approved by Prizm Coatings to enhance & boost the coating.